



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

Chaplaincy Services

Pastoral, Spiritual and Religious Care for
patients, staff, relatives, and carers

① For more information, please contact:

The Chaplaincy Team in York
Telephone: 01904 725579
The York Hospital
Wigginton Road, York, YO31 8HE

The Chaplaincy Team in Scarborough
Telephone: 01723 342500
Scarborough Hospital
Woodlands Drive, Scarborough, YO12 6QL

Or email chris.hayes6@nhs.net

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Spiritual, Religious and Pastoral Care

Our aim is to provide spiritual and pastoral support to patients, staff, relatives, or carers. We hope to assist people to find strength and meaning in their experience of illness, anxiety or bereavement, and well-being of mind, body, and spirit.

You do not have to be 'religious' to talk to a chaplain, or to visit the chapel.

We believe that spiritual well-being and pastoral care are important in promoting health and healing. As such, we are committed to caring for everyone in the hospital community. We believe that privacy, dignity, and confidentiality should be respected and maintained.

The Trust Chaplaincy Team

The chaplaincy teams are based at York and Scarborough hospitals and chaplaincy services are also provided at other hospital sites across the Trust.

We have chaplaincy volunteers that visit the wards regularly. As a team, we are committed to caring for people regardless of race, religion, belief, sexual orientation, gender, age, disability, or culture.

York Hospital Chaplaincy

Anyone is welcome to visit the chapel, which is situated on the ground floor of the hospital between Junctions 4 and 5 at any time. It is open day and night as a place of quiet reflection and prayer. In the chapel you are welcome to place a prayer on the Prayer Tree using the paper leaves provided.

Prayer space is available for those who do not wish to use the main chapel space.

Worship times

On Wednesdays at 12.30pm we generally hold a short service in the chapel, with communion offered on the first Wednesday of each month.

Patients can be offered bedside communion and prayers during the week and on Sundays by our ecumenical team. Please ask the ward team to arrange this for you or contact the Chaplaincy Team directly.

Friday Prayers (Jummah) are held in the prayer room at the rear of the chapel area. Please consult the Islamic calendar in the prayer room for details.

An Ablution room can be found on the ground floor near the lifts at junction 5.

Scarborough Hospital Chaplaincy

You are welcome to visit the chapel between 6am and 10.30pm. It is situated on the ground floor of the hospital, just behind the main reception desk. The Chapel is open to all as a place of quiet reflection and prayer. A small Quiet Room is also available for those who do not wish to use the main chapel space.

There are male and female prayer rooms and ablution facilities in the Doctor's Mess on the third floor of North Wing.

Worship times

A service of Holy Communion takes place in the chapel each Friday at 2.00pm, all are welcome.

Bedside communion and prayers can be given during the week and on Sundays. Please ask the ward team to arrange this for you.

Friday Prayers (Jummah) are held in the chapel.

Books and literature

We have copies of Holy Scriptures or devotional texts for you to use in both hospitals, available on request.

Visiting Requests and Referrals

We welcome referrals from staff, faith leaders, patients, relatives, and carers. Referral forms are available on the table in both chapel foyers. Alternatively, please ask ward staff to inform the chaplaincy office that a visit is required or contact us directly.

As a team we are involved in staff well-being and are happy to meet with staff to provide a listening ear on or off the clinical areas.

Contacting the Chaplaincy Team

If you need to contact the hospital chaplaincy team with a **non-urgent** message, you can call us on:

York Hospital: 01904 725579 or
01904 725678

Scarborough Hospital: 01723 342500

An answer machine is available for you to leave a message.

If you need to call the hospital chaplaincy team **urgently**, you can contact the on-call chaplain through the hospital switchboard:

York Hospital: 01904 631313

Scarborough Hospital: 01723 368111

Tell us what you think of this leaflet

We hope that you found this leaflet helpful. If you would like to tell us what you think, please contact:

Chris Hayes, Lead Chaplain

Telephone: 01723 342500

Scarborough Hospital

Woodlands Drive, Scarborough, YO12 6QL

Or email chris.hayes6@nhs.net

Teaching, training and research

Our Trust is committed to teaching, training and research to support the development of health and healthcare in our community. Healthcare students may observe consultations for this purpose. You can opt out if you do not want students to observe. We may also ask you if you would like to be involved in our research.

Patient Advice and Liaison Service (PALS)

PALS offers impartial advice and assistance to patients, their relatives, friends and carers. We can listen to feedback (positive or negative), answer questions and help resolve any concerns about Trust services.

PALS can be contacted on 01904 726262, or email pals@york.nhs.uk.

An answer phone is available out of hours.

Leaflets in alternative languages or formats

Please telephone or email if you require this information in a different language or format, for example Braille, large print or audio.

如果你要求本資 不同的 或 式提供，電
或發電

Jeżeli niniejsze informacje potrzebne są w innym języku lub formacie, należy zadzwonić lub wysłać wiadomość e-mail

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Telephone: 01904 725566

Email: access@york.nhs.uk

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