



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

CCTV and your privacy

Information for patients, relatives and carers

① For more information, please contact:

Security and Car Parking Department

Tel: 01904 721241

The York Hospital, Wigginton Road, York, YO31 8HE

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The Data Protection Act 2018 is the UK's implementation of the General Data Protection Regulation (GDPR). These regulations cover information we collect from CCTV systems at our sites.

Why do you monitor and record data?

We use our CCTV systems to detect and deter criminal activity and for safety. Our CCTV systems record for 31 days. This is clearly signed on all our sites where CCTV is present to inform you we may capture you on video.

Can I access the data stored about me?

You have the right to send a Subject Access Request. Please send your requests to our CCTV Security Group by emailing CCTV@york.nhs.uk

Our postal address is:
Security and Car Parking Manager,
The York Hospital, Wigginton Road, York, YO31 8HE

Please note that is your right to request the above under data protection law. We will always confirm who you are before providing information. We will always tell you and provide you with an explanation if your request has been granted or not or if we do not agree with your request.

If you do make a subject access request the following is useful to know.

We will not be able to provide information when:

- It impacts on other people's personal data, i.e. other people can be seen in it and we are not able to edit out people to protect their identity.
- Sharing the footage will put a criminal investigation at risk.
- Your request is after the 31 days we keep the data.

What data protection rights do I have?

Have incorrect data changed

This does not apply with CCTV footage, as we do not add any personal information and we cannot alter footage.

Have data erased / stop or restrict the processing of your data

Our CCTV system is exempt as the system is there to capture images for crime detection / prevention and health and safety. We always keep CCTV information secure, including any personal data requests held in paper, electronic, online or in any other format. We will never sell or use personal data outside of the scope of the Trust's CCTV procedure. Your data will never be shared with another company for marketing purposes.

Data portability (allowing you to get and reuse your data for different services)

If we accept your request for data, you will have to collect the data in person. The data will be given only to the individual whose identifiable data it is. We may give you a print out of the image showing a date, time, and location; parts of the image may be blocked out to protect the identity of others. We will only give video footage (DVD) if no other identifiable individual is in the image. Once we sign the data over to you, you are responsible for the security or sharing of the data.

Object to how we process your data in certain circumstances

Please contact us if you would like more information or have concerns about items raised in this leaflet

Email: CCTV@york.nhs.uk Telephone: 01904 721241

You can also talk to the Information Commissioner's Office about your concerns via the ICO website, www.ico.org.uk.

Tell us what you think of this leaflet

We hope that you found this leaflet helpful. If you would like to tell us what you think, please contact:
Colin Weatherill, Head of Safety and Security,
Scarborough Hospital, Woodlands Drive, Scarborough,
YO12 6QL or telephone 01723 342212.

Teaching, Training and Research

Our Trust is committed to teaching, training and research to support the development of health and healthcare in our community. Healthcare students may observe consultations for this purpose. You can opt out if you do not want students to observe. We may also ask you if you would like to be involved in our research.

Patient Advice and Liaison Service (PALS)

PALS offers impartial advice and assistance to patients, their relatives, friends and carers. We can listen to feedback (positive or negative), answer questions and help resolve any concerns about Trust services.

PALS can be contacted on 01904 726262, or email pals@york.nhs.uk.

An answer phone is available out of hours.

Leaflets in alternative languages or formats

Please telephone or email if you require this information in a different language or format, for example Braille, large print or audio.

如果你要求本資 不同的 或 式提供 , 電
或發電

Jeżeli niniejsze informacje potrzebne są w innym języku lub formacie, należy zadzwonić lub wysłać wiadomość e-mail

Bu bilgileri değişik bir lisanda ya da formatta istiyorsanız lütfen telefon ediniz ya da e-posta gönderiniz

Telephone: 01904 725566

Email: access@york.nhs.uk

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