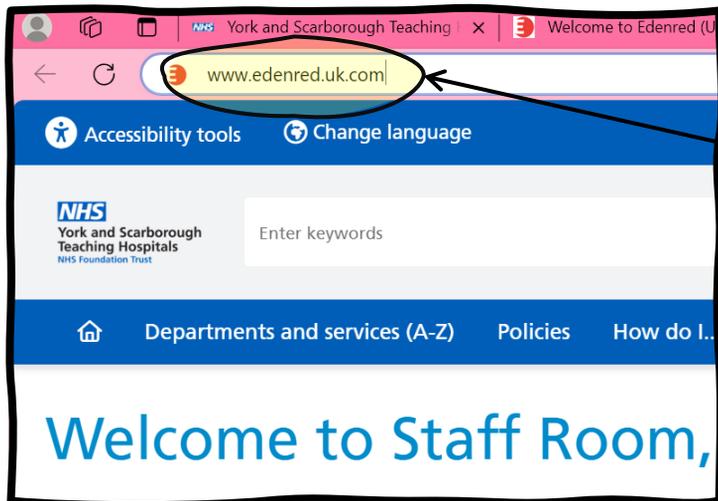# How to reset your EdenRed password
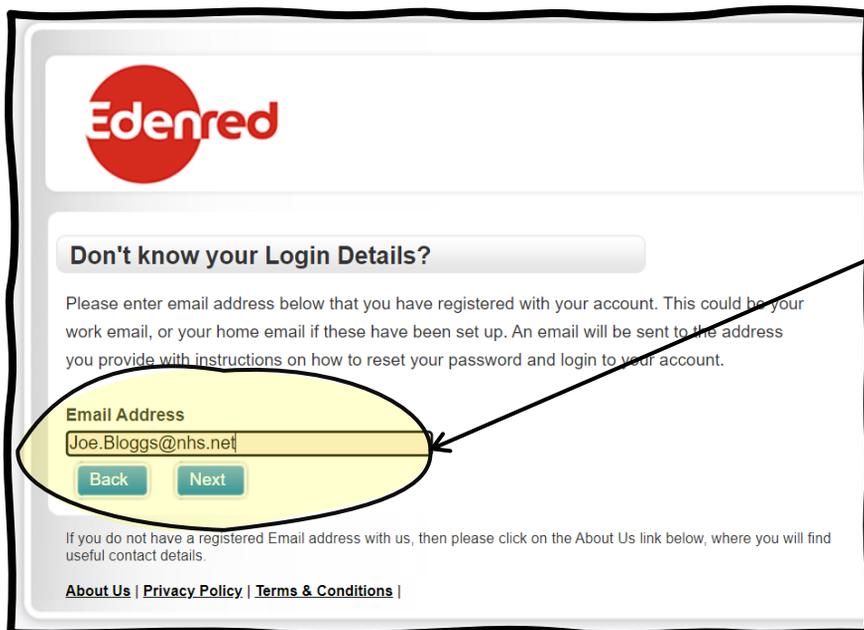

Open your internet browser and type in www.edenred.uk.com in the top URL bar.

Click 'Don't know your log in details?' under the log in box on the right hand side of the webpage
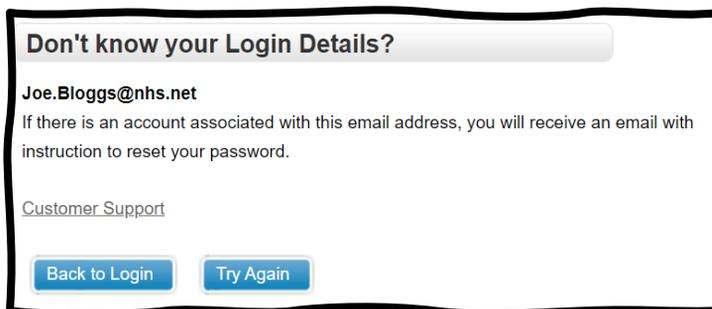

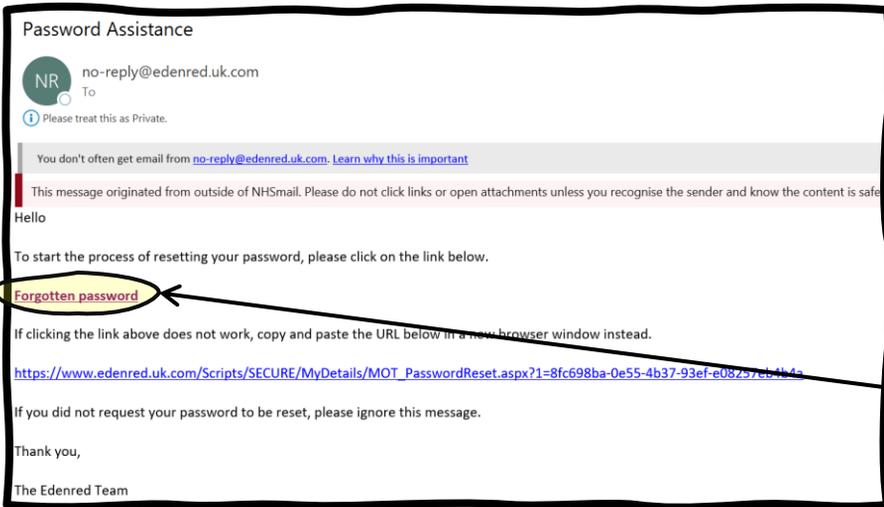Type your @nhs.net email address into the box and click 'Next'

If you don't have an @nhs.net email address please speak to your line manager to request one.

You will then receive the following message instructing you to check your email inbox.

If the email you entered is incorrect, click 'Try Again'

Password Assistance

NR no-reply@edenred.uk.com
To

(i) Please treat this as Private.

You don't often get email from no-reply@edenred.uk.com. Learn why this is important

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe

Hello

To start the process of resetting your password, please click on the link below.

Forgotten password

If clicking the link above does not work, copy and paste the URL below in a new browser window instead.

https://www.edenred.uk.com/Scripts/SECURE/MyDetails/MOT_PasswordReset.aspx?1=8fc698ba-0e55-4b37-93ef-e08257eb4b4a

If you did not request your password to be reset, please ignore this message.

Thank you,

The Edenred Team

You should have the following email in your inbox.

Click 'forgotten password' or follow the instructions underneath to be redirected to the Eden Red website and enter your new password

If you don't have a password reset email, please double check you have entered the correct @nhs.net email into Eden Red's password reset service. If yes and you still haven't received an email, please contact Staff Benefits on yhs-tr.staffbenefits@nhs.net